



# Eric Springer

**Director of Client Services**

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As Director of Client Services, Eric is responsible for ensuring client satisfaction throughout the settlement administration process, from notice through disbursement. Eric has more than 15 years of experience and is a highly skilled class action administrator with a knowledgeable approach to client service delivery.

Eric is responsible for case assignment, onboarding clients and ensuring best practices are followed by the client services team. He is a process-oriented list maker that provides managerial support to project managers, solves administrative challenges, and safeguards client satisfaction. Additionally, he prioritizes interdepartmental collaboration within Simpluris to streamline, improve and provide cost-effective measures to our clients. Eric works closely with the business development team to ensure proper settlement kick-off, case closure.

